



Gain practical insights and actionable strategies from real-world experiences!

NO academic papers or lectures!

PUBLIC WORKSHOP



June 26 - June 27, 2024

June 26: 7am - 9am - Executive Breakfast

June 26: 9am - 4:30pm

June 27: 8am - 4:30pm



voco Brisbane City Centre

85/87 N Quay, Brisbane City QLD 4000, Australia

High Reliability Partners is based in the United States and will share their experience in helping others establish high-reliability operations based in high-reliability organisations.

This public workshop is for Executives and other Leaders who are responsible for setting up elements of an HRO within their organisations and want to know more about their applicability and principles. The workshop is designed specifically for leaders like you in high-risk industries, where the demand for safety and precision execution is unparalleled.

HERE'S WHAT WE OFFER

- **Building a Reliable Culture:** Drawing on the ethos of commercial nuclear power plants, we guide you in creating a culture where uncompromising safety is ingrained in every action and decision, reducing undesirable events and fostering trust.
- **Proactive Risk Management:** Learn from the nuclear power generation industry's proactive approaches to identifying and mitigating risks before they escalate, ensuring the reliability and safety of operations at all times.
- **The Cycle of Continuous Improvement:** Embrace a methodology inspired by commercial nuclear power plants that focuses on learning from every operation, every day, to constantly enhance safety, quality, and productivity.

Take the First Step Towards Excellence

Embark on a journey to elevate your organization's operational standards to those of the world's most reliable entities. Our HRO in Action Workshop is your gateway to transforming challenges into unparalleled operational success.



SIGN UP NOW

and let's chart a course to operational excellence together.
Your team has the potential; we have the pathway.



Featured Speakers

Rey Gonzalez



Jodi Goodall



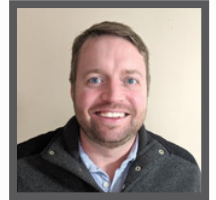
Ron Farris



Sandy Lamb

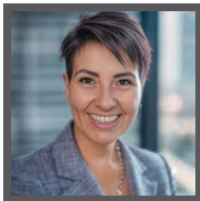


Daniel Wilder



Presenting Peers

Georgina Poole



Steve Harvey



Josh Bryant



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June 26 - June 27, 2024

**voco Brisbane City Centre
85/87 N Quay, Brisbane City
QLD 4000, Australia**



Workshop Facilitators: Rey Gonzalez, Ron Farris, Daniel Wilder, Sandy Lamb, Georgina Poole, Jodi Goodall, Josh Bryant, and Steve Harvey.

JUNE 26 MORNING SESSION AGENDA

0700 - 0850	Executive-Only Morning Breakfast Session - A Leader's Roadmap to HRO
0700 - 0720	Opening, Welcome to Country, Introductions and Workshop Logistics
0720 - 0850	Breaking down the HRO principles. Clarifying the purpose, principles, tools, and processes that make them effective in improving alignment, application, and understanding.
0850 - 0900	BREAK
0900 - 1230	Beginning of the First Day session for all Registrants
0900 - 0910	Opening, Welcome to Country, Introductions and Workshop Logistics
0910 - 1000	Panel Presentation: Providing insights from the perspective of the US Nuclear Industry and other HROs, clarifying the purpose, principles, tools, and processes that make them effective, and tackling some common questions or concerns from the morning session with executives.
1000 - 1010	BREAK
1010 - 1110	Jodi Goodall's presentation on an AU-specific case study
1110 - 1140	Panel presentation to relate the AU-specific case study with the history of the US commercial nuclear industry and other US HROs.
1140 - 1150	BREAK
1150 - 1230	A working lunch to include: <ul style="list-style-type: none">• A high-level view of a roadmap to HRO and its elements• How to use Standard Work for Leader's Roles and Responsibilities (an element of Sustainability)• What you can do tomorrow• Session pluses and deltas as well as a final Panel Q&A session
1230	End of the executive-focused session

JUNE 26 AFTERNOON SESSION AGENDA

1300 - 1400	Sandy Lamb - Transforming Organisational Culture: An HRO Pathway to success
1400 - 1500	Part 1 Ron Farris: Critical Risk Management - CRITICAL STEPS & Risk Important Actions - A Proactive Strategy to Risk Management
1500 - 1510	BREAK
1510 - 1600	Part 1 Ron Farris: Critical Risk Management (cont.) and a presentation from Josh Bryant on the applicability of CRITICAL STEPS & Risk Important Actions
1600 - 1630	Wrapping up the day: <ul style="list-style-type: none">• Panel Q & A• What you can do tomorrow• Session pluses and deltas
1700-1900	Networking Social Event

JUNE 27 MORNING SESSION AGENDA

0800 - 0810	Opening, Welcome to Country, Introductions and Workshop Logistics
0810 - 0910	Part 2: Ron Farris: A Human View of Critical Risk Management - A Proactive Approach to Human Fallibility and Risk
0910 - 1010	Rey Gonzalez: Risk Awareness - Why People Proceed in the Face of Uncertainty - How some HROs Enhanced Stop Work Authority.
1010 - 1020	BREAK
1020 - 1100	A presentation from Steve Harvey on the applicability of an Enhanced Stop Work Authority
1100 - 1200	Rey Gonzalez: Sustainable Risk Management - Coaching to Enhance Performance®

JUNE 27 AFTERNOON SESSION AGENDA

1200 - 1245	A working lunch with a presentation from Georgina Poole on the applicability of coaching
1245 - 1330	Daniel Wilder: The Future of Training - How Video and Technology Impact Critical Risk Management
1330 - 1355	Ron Farris: Risk Awareness and Risk Management - How HROs Scale Their Training.
1355 - 1405	BREAK
1405 - 1500	Ron Farris and Rey Gonzalez: Leading for Sustainable Risk Management (Culture Change and Roadmap Review)
1405 - 1500	Table group exercise on building roadmap
1550 - 1600	BREAK
1600 - 1630	Wrapping up the day: <ul style="list-style-type: none">• Panel Q & A• What you can do tomorrow• Session pluses and deltas