



June 26 - June 27, 2024

**voco Brisbane City Centre
85/87 N Quay, Brisbane City
QLD 4000, Australia**



Workshop Facilitators: Rey Gonzalez, Ron Farris, Daniel Wilder, Sandy Lamb, Georgina Poole, Jodi Goodall, Josh Bryant, and Steve Harvey.

JUNE 26 MORNING SESSION AGENDA

0900 - 0910	Opening, Welcome to Country, Introductions and Workshop Logistics
0910 - 0920	Opening facilitated by Ron Farris.
0920 - 1000	Rey Gonzalez & Ron Farris with others - Opening review of high-reliability organisations and operations (HROs).
1000 - 1010	BREAK
1010 - 1110	Jodi Goodall's presentation on an AU-specific case study
1110 - 1140	HRO exercise based on AU-specific case study
1140 - 1150	BREAK
1150 - 1230	LUNCH

JUNE 26 AFTERNOON SESSION AGENDA

1230 - 1430	Part 1 Ron Farris: Critical Risk Management - CRITICAL STEPS & Risk Important Actions - A Proactive Strategy to Risk Management Part 2: Ron Farris: A Human View of Critical Risk Management - A Proactive Approach to Human Fallibility and Risk
1430 - 1445	BREAK
1445 - 1545	Critical Risk Management (cont.) and a presentation from Josh Bryant on the applicability of CRITICAL STEPS & Risk Important Actions
1545 - 1600	Wrapping up the day: <ul style="list-style-type: none">• Panel Q & A• What you can do tomorrow• Session pluses and deltas
1630-1830	Networking Social Event

JUNE 27 MORNING SESSION AGENDA

0800 - 0810	Opening, Welcome to Country, Introductions and Workshop Logistics
0810 - 0910	Sandy Lamb - Transforming Organisational Culture: An HRO Pathway to success
0910 - 1010	Rey Gonzalez: Risk Awareness - Why People Proceed in the Face of Uncertainty - How some HROs Enhanced Stop Work Authority.
1010 - 1020	BREAK
1020 - 1100	A presentation from Steve Harvey on the applicability of an Enhanced Stop Work Authority
1100 - 1200	Rey Gonzalez: Sustainable Risk Management - Coaching to Enhance Performance®

JUNE 27 AFTERNOON SESSION AGENDA

1200 - 1245	A working lunch with a presentation form Georgina Poole on the applicability of coaching
1245 - 1330	Daniel Wilder: The Future of Training - How Video and Technology Impact Critical Risk Management
1330 - 1355	Ron Farris: Risk Awareness and Risk Management - How HROs Scale Their Training.
1355 - 1405	BREAK
1405 - 1500	Ron Farris and Rey Gonzalez: Leading for Sustainable Risk Management (Culture Change and Roadmap Review)
1500 - 1550	Table group exercise on building roadmap
1550 - 1630	Wrapping up the day: <ul style="list-style-type: none">• Panel Q & A• What you can do tomorrow• Session pluses and deltas