

Gain practical insights and actionable

NO academic papers or lectures!

PUBLIC WORKSHOP



June 26 - June 27, 2024 June 26: 7am - 9am - Executive Breakfast June 26: 9am - 4:30pm

June 27: 8am - 4:30pm

voco Brisbane City Centre 85/87 N Quay, Brisbane City QLD 4000, Australia

strategies from real-world experiences!

High Reliability Partners is based in the United States and will share their experience in helping others establish high-reliability operations based in high-reliability organising.

This public workshop is for Executives and other Leaders who are responsible for setting up elements of an HRO within their organisations and want to know more about their applicability and principles. The workshop is designed specifically for leaders like you in high-risk industries, where the demand for safety and precision execution is unparalleled.

HERE'S WHAT WE OFFER

- **Building a Reliable Culture:** Drawing on the ethos of commercial nuclear power plants, we guide you in creating a culture where uncompromising safety is ingrained in every action and decision, reducing undesirable events and fostering trust.
- **Proactive Risk Management:** Learn from the nuclear power generation industry's proactive approaches to identifying and mitigating risks before they escalate, ensuring the reliability and safety of operations at all times.
- The Cycle of Continuous Improvement: Embrace a methodology inspired by commercial nuclear power plants that focuses on learning from every operation, every day, to constantly enhance safety, quality, and productivity.

Take the First Step Towards Excellence

Embark on a journey to elevate your organization's operational standards to those of the world's most reliable entities. Our HRO in Action Workshop is your gateway to transforming challenges into unparalleled operational success.



SIGN UP NOW

and let's chart a course to operational excellence together. Your team has the potential; we have the pathway.



Featured Speakers

Rey Gonzalez





Jodi Goodall





Ron Farris





Sandy Lamb





Daniel Wilder





Presenting Peers

Georgina Poole





Steve Harvey





Josh Bryant





SIGN UP NOW

and let's chart a course to operational excellence together. Your team has the potential; we have the pathway.



June 26 - June 27, 2024

voco Brisbane City Centre 85/87 N Quay, Brisbane City QLD 4000, Australia



Workshop Facilitators: Rey Gonzalez, Ron Farris, Daniel Wilder, Sandy Lamb, Georgina Poole, Jodi Goodall, Josh Bryant, and Steve Harvey.

JUNE 26 MORNING SESSION AGENDA	
0900 - 0910	Opening, Welcome to Country, Introductions and Workshop Logistics
0910 - 0920	Opening facilitated by Ron Farris.
0920 - 1000	Rey Gonzalez & Ron Farris with others - Opening review of high- reliability organisations and operations (HROs).
1000 - 1010	BREAK
1010 - 1110	Jodi Goodall's presentation on an AU-specific case study
1110 - 1140	HRO exercise based on AU-specific case study
1140 - 1150	BREAK
1150 - 1230	LUNCH
JUNE 26 AFTERNOON SESSION AGENDA	
1230 - 1430	Part 1 Ron Farris: Critical Risk Management - CRITICAL STEPS & Risk Important Actions - A Proactive Strategy to Risk Management
	Part 2: Ron Farris: A Human View of Critical Risk Management - A Proactive Approach to Human Fallibility and Risk
1430 - 1445	BREAK
1445 - 1545	Critical Risk Management (cont.) and a presentation from Josh Bryant on the applicability of CRITICAL STEPS & Risk Important Actions
1545 - 1600	Wrapping up the day:

1545 - 1600 Wrapping up the day:

- Panel Q & A
- What you can do tomorrow
- Session pluses and deltas
- 1630-1830 Networking Social Event

JUNE 27 MORNING SESSION AGENDA

- 0800 0810 Opening, Welcome to Country, Introductions and Workshop Logistics
- **0810 0910** Sandy Lamb Transforming Organisational Culture: An HRO Pathway to success
- **0910 1010** Rey Gonzalez: Risk Awareness Why People Proceed in the Face of Uncertainty How some HROs Enhanced Stop Work Authority.

1010 - 1020 BREAK

- 1020 1100A presentation from Steve Harvey on the applicability of an Enhanced Stop
Work Authority
- **1100 1200**Rey Gonzalez: Sustainable Risk Management Coaching to EnhancePerformance®

JUNE 27 AFTERNOON SESSION AGENDA

- 1200 1245A working lunch with a presentation form Georgina Poole on the applicability
of coaching
- **1245 1330**Daniel Wilder: The Future of Training How Video and Technology Impact
Critical Risk Management
- **1330 1355** Ron Farris: Risk Awareness and Risk Management How HROs Scale Their Training.
- 1355 1405 BREAK
- 1405 1500Ron Farris and Rey Gonzalez: Leading for Sustainable Risk Management
(Culture Change and Roadmap Review)
- **1500 1550** Table group exercise on building roadmap

1550 - 1630 Wrapping up the day:

- Panel Q & A
- What you can do tomorrow
- Session pluses and deltas